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## **List of Service Level Agreements**

| $\blacktriangleright$ | Procon IT Solutions |
|-----------------------|---------------------|
| $\triangleright$      | Procon IT Solutions |

- Makomota Financial Management Service
- The department of Human Settlement
- Master Maize Drilling
- Swans Water Treatment
- Lateral Unison Insurance Broker
  - Centwise 201CC
- ➢ Vodacom (Cell C)

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System Backups and offsite storage Internet and E-mail Monthly Assistance of Municipal Management System Provision of Hall in Rouxville Drilling and Equipping of Boreholes Refurbishment of sand filters and repair of the Zastron settling tank Short Term Insurance Rental Agreement Fax and Photocopiers Rental

| Ũ   | 1 1 2                       | Franking Machine                   |
|---|-----------------------------|------------------------------------|
| <ul> <li>Sebata Municipal Solutions</li> <li>African Bank</li> <li>Gestetner</li> <li>Combo Utility Unit</li> <li>Bloem Office</li> <li>Keoratile Traffic Solutions</li> <li>Sharp</li> <li>Centlec</li> <li>Isa and Partners</li> <li>Sebata Municipal Solutions</li> <li>FMS System</li> <li>Loan deduction Agreement</li> <li>Computers Signs</li> <li>Rental Agreement Fax and Pho</li> <li>Back Office Traffic Departmen</li> <li>Cost per Copy</li> <li>Render Electricity Service</li> <li>Consultant</li> </ul> |                             |                                    |
| <ul> <li>African Bank</li> <li>Gestetner</li> <li>Combo Utility Unit</li> <li>Bloem Office</li> <li>Keoratile Traffic Solutions</li> <li>Sharp</li> <li>Centlec</li> <li>Isa and Partners</li> <li>Loan deduction Agreement</li> <li>Rental Agreement Printers and</li> <li>Computers Signs</li> <li>Rental Agreement Fax and Pho</li> <li>Back Office Traffic Departmen</li> <li>Cost per Copy</li> <li>Render Electricity Service</li> <li>Consultant</li> </ul>  | Sebata Municipal Solutions  | FMS System                         |
| <ul> <li>Gestetner</li> <li>Combo Utility Unit</li> <li>Bloem Office</li> <li>Keoratile Traffic Solutions</li> <li>Sharp</li> <li>Centlec</li> <li>Isa and Partners</li> <li>Rental Agreement Printers and Computers Signs</li> <li>Rental Agreement Fax and Pho</li> <li>Back Office Traffic Departmen</li> <li>Cost per Copy</li> <li>Render Electricity Service</li> <li>Consultant</li> </ul>   | -                           | Loan deduction Agreement           |
| <ul> <li>Bloem Office</li> <li>Keoratile Traffic Solutions</li> <li>Sharp</li> <li>Centlec</li> <li>Isa and Partners</li> <li>Rental Agreement Fax and Pho<br/>Back Office Traffic Departmen<br/>Cost per Copy<br/>Render Electricity Service<br/>Consultant</li> </ul>   | ➢ Gestetner                 | •                                  |
| <ul> <li>Keoratile Traffic Solutions</li> <li>Sharp</li> <li>Centlec</li> <li>Isa and Partners</li> <li>Back Office Traffic Departmen<br/>Cost per Copy<br/>Render Electricity Service<br/>Consultant</li> </ul>  | Combo Utility Unit          | Computers Signs                    |
| <ul> <li>Sharp</li> <li>Centlec</li> <li>Isa and Partners</li> <li>Cost per Copy<br/>Render Electricity Service<br/>Consultant</li> </ul>   | Bloem Office                | Rental Agreement Fax and Photocopi |
| <ul> <li>Centlec</li> <li>Isa and Partners</li> <li>Render Electricity Service</li> <li>Consultant</li> </ul>   | Keoratile Traffic Solutions | Back Office Traffic Department     |
| ➢ Isa and Partners Consultant   | > Sharp                     | Cost per Copy                      |
| Isa and Partners Consultant   | > Centlec                   | Render Electricity Service         |
| Friday Management Solution Consultant   | Isa and Partners            | •                                  |
|   | Friday Management Solution  | Consultant                         |
| Eskom Free Basic Electricity  | ➢ Eskom                     | Free Basic Electricity             |